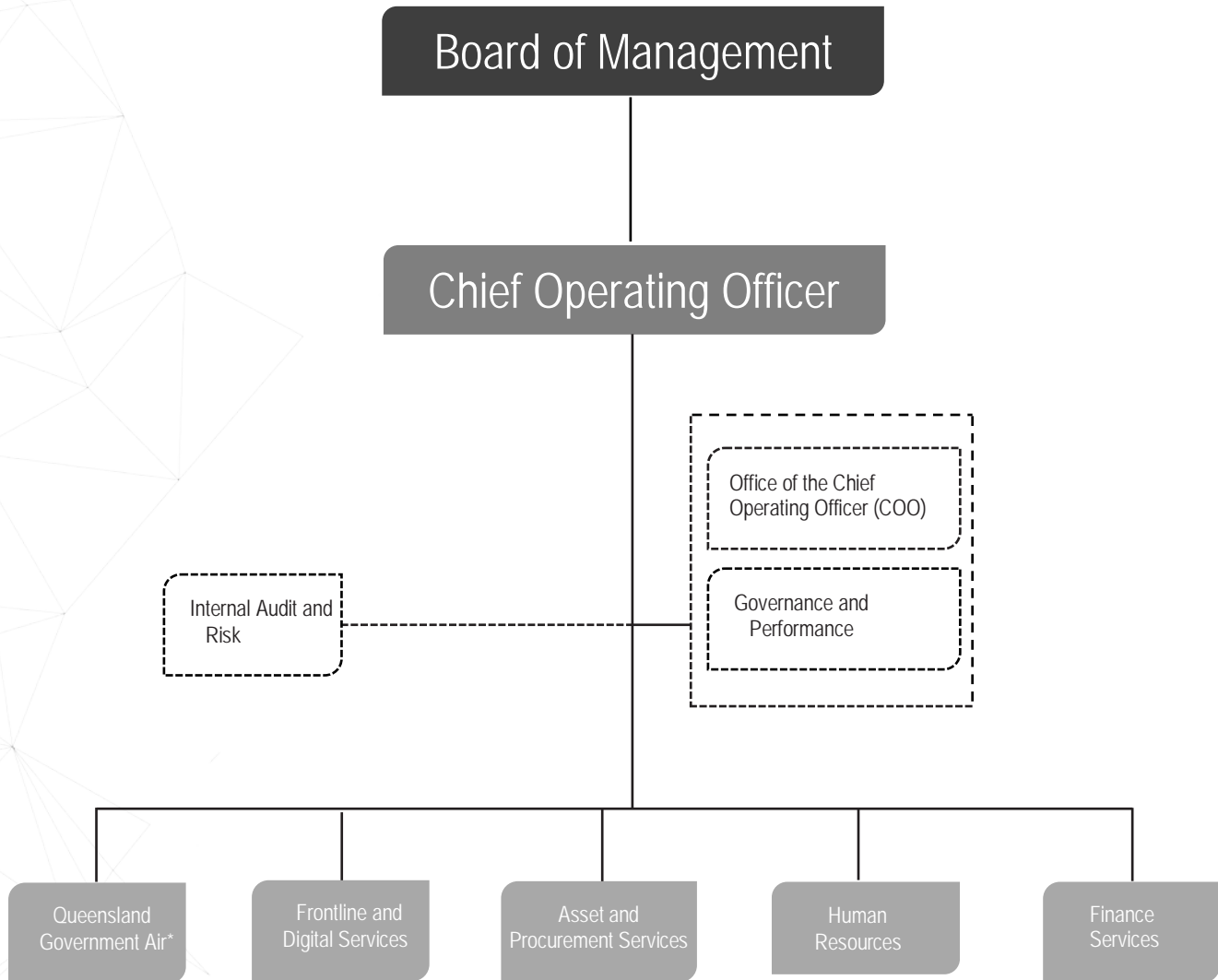


Organisational structure

For the period 1 July 2020 to 30 June 2021



* On 23 April 2021 the functions of QGAir were transferred to the QPS as per the *Public Service Departmental Arrangements Notice (No.1) 2021*.

Figure 1: Organisational structure of the former PSBA

Services

Services PSBA provided to Queensland Government and external agencies

Table 4: Services provided by the PSBA

Partner Agency	ICT Services	Finance Services	Asset and Procurement Services	Human Resources Management Services	Governance Services	Operational Air Services* (QGAir)	Internal Audit
Public Safety Business Agency	✓	✓	✓	✓	✓		✓
Queensland Police Service	✓	✓	✓	✓		✓	✓
Queensland Fire and Emergency Services	✓	✓	✓	✓		✓	✓
Queensland Ambulance Service	✓		Some management of Kedron facility	Safety, Health Environment System administration only			
Office of the Inspector-General Emergency Management	✓	✓	✓	✓	✓		✓
Queensland Corrective Services	Network services only			Safety, Health Environment System administration only		✓	
Queensland Health	Network services only					✓	
Department of the Premier and Cabinet						✓	
Department of Justice and Attorney-General	Network services only						
Office of Industrial Relations	Network services only						
Australian Maritime Safety Authority						✓	
Department of Children, Youth Justice and Multicultural Affairs						✓	
DonateLife						✓	

* On 23 April 2021 the functions of QGAir were transferred to the QPS as per the *Public Service Departmental Arrangements Notice (No.1) 2021*.

Public Safety Business Agency structure as at 30 June 2021

Board of Management

The PSBA's governing body was responsible for providing leadership and oversight to the agency. Comprised of the QPS Commissioner, the QFES Commissioner and an appointed external member. The Chair of the Board of Management, as the accountable officer, worked with the Board of Management members and was supported by the PSBA Chief Operating Officer.

Chief Operating Officer (COO)

Was responsible for the day-to-day operations of the PSBA. Assisted the Board of Management to perform its functions and reported to the Board of Management. The role of the COO was to give effect to any direction of the Board of Management.

Office of the Chief Operating Officer

Provided executive and specialised support to the COO and the PSBA Executive and Senior Leadership Teams.

Governance and Performance

Provided oversight and facilitated corporate and executive government correspondence, executive information, corporate governance, including corporate internal communication services, and the delivery of corporate planning and performance reporting for the PSBA and the Office of the IGEM.

Internal Audit and Risk

Provided internal audit services to the PSBA and public safety agencies and facilitated enterprise risk management with the PSBA.

Services delivered included audit, assurance, compliance, general audit consulting activities, advice and support relating to risk identification, mitigation strategies, assurance and compliance activities and strategic risk management.

Queensland Government Air (QGAir)*

QGAir delivered life-saving, community safety and state support aviation services to the people and government of Queensland. QGAir operated two separate fleets: QGAir Rotary Wing with five aircraft and QGAir Fixed Wing with six aircraft. QGAir operated from bases located in Brisbane, Townsville, Cairns, Mount Isa and Horn Island.

* On 23 April 2021 the functions of QGAir were transferred to the QPS as per the *Public Service Departmental Arrangements Notice (No.1) 2021*.

Human Resources (HR)

Provided a range of services, such as workforce planning analytics and reporting, employee relations and consultancy services to public safety agencies.

Frontline and Digital Services (F&DS)

Provided ICT services to the public safety agencies of QPS, QFES, Office of the IGEM and QAS, plus networking services to the Public Safety Network partner agencies comprising Queensland Corrective Services (QCS), Department of Justice and Attorney-General (DJAG) and Office of Industrial Relations (OIR).

Also delivered critical support services including supporting emergency triple zero call taking and dispatch systems, critical policing, fire, and ambulance systems.

Support was also provided to non-triple zero communications, telephony and radio systems, mobility infrastructure systems, and to non-triple zero critical infrastructure and services.

Asset and Procurement Services

Delivered a range of corporate and business support services to the public safety agencies across the key functions of procurement, property and facilities management and fleet assets.

Service delivery occurred across the state from Brisbane to regional centres, throughout offices and fleet workshops.

Delivered a multimillion dollar Capital Works Program for the QPS and QFES comprising new and upgraded facilities, and major and minor works.

Maintained a public safety agencies' fleet of 4800 comprised of vehicles, motorbikes, marine vessels and craft, and managed a property portfolio of approximately 1800 properties and facilities. Managed procurement in contracts for goods and services of approximately \$820 million.

Finance Services

Delivered expert financial advice, financial products and services, and financial systems support and training by personnel distributed across the state to the PSBA, the QPS, QFES and Office of the IGEM.

Assisted the PSBA and public safety agencies with strategic financial advice, strategy development, resource allocation decisions and financial reporting, as well as accountability and assurances regarding financial controls.